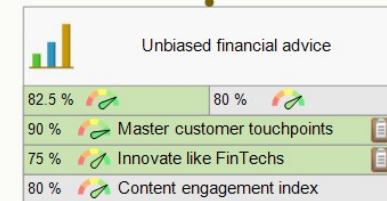
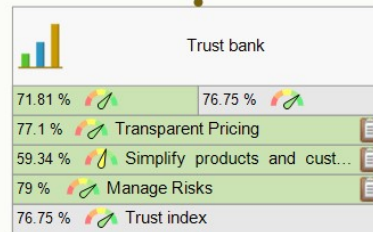


Provide customers with excellent financial advice and service in the most agile way

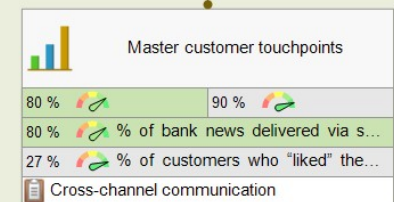
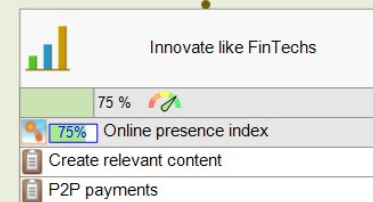
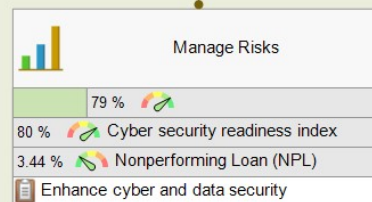
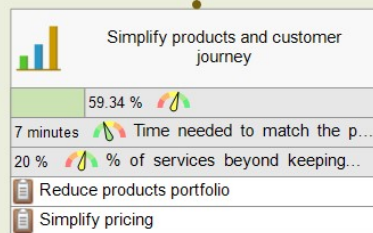
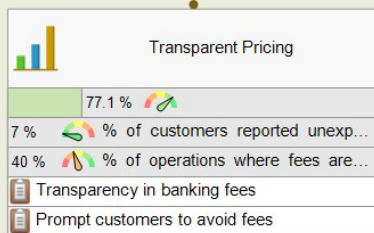
Financial Perspective



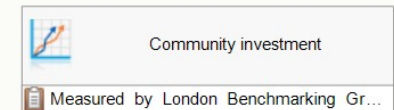
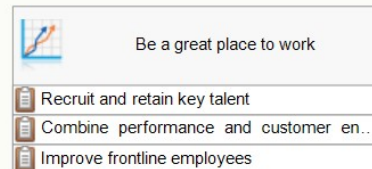
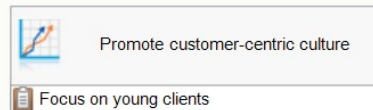
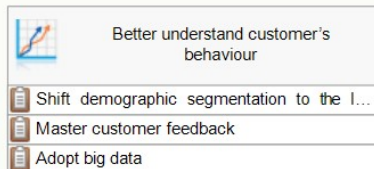
Customer Perspective



Internal Process Perspective



Learning & Growth Perspective



Strategy map legend

Strategic theme: Default

Leading indicator

Lagging indicator